



Group Booking Information & Terms & Conditions

Credit Card Details

For groups of 12+ or more guests credit card details are to be provided to secure the reservation. The card will not be charged upon booking. A \$10 per person cancellation fee will be charged to the card on file in the event of:

- Cancellation of the reservation within 24 hours of the booking
- Any non- arrivals

It is the organizer's responsibility to ensure the booking is up to date with final numbers in attendance at least 24 hour prior to the reservation. Any non-arrivals will incur the \$10pp cancellation fee. All bills must be settled in full upon conclusion of the dining. Please note we do not split bills (one bill per table); however they do come fully itemised. Only a Credit card or cash will be accepted for payment on the night (no cheques or EFT)

For all groups of 10 and over, a 10% gratuity fee applies on top of the total bill.

Special Dates/Events

NYE, Australia Day, Valentine's Day, Easter, Anzac Day, Mother's Day, Father's Day, Melbourne Cup, Christmas & local Festivals.

Minimum five (5) days cancellation notice or deposit (ticketed/ set menu/ package) price is lost.

Prepayments for special events are non-refundable. If a booking is cancelled by you outside of the five day cancellation period, the prepayment will be issued as a gift voucher or may be used for an alternate booking date.

Banquet Menus

For parties of 12 or more you must pre-select from one of our group dining menus. The entire table must dine on the same course selection. Please be aware these menus can change seasonally. You are welcome to select additional favourite dishes from the a la carte menu to be added to your banquet service, an additional cost may apply.

Please notify us of particular special requests prior to your party date, including children's meals and cakes (Cake-age is payable at some Rockpool Dining Group venues). Please note as we operate and prepare food in a commercial kitchen we cannot provide any guarantees against allergic reactions to diners.

Beverage Service options

As wine vintages are limited and to assist with the ease and speed of service for your group booking we request you pre-order your beverage selection. You are welcome to order a specific number of bottles of wine choice to be served to your table. We are a fully licensed venue and therefore do not accept BYO.

Children (Minors)

Fratelli Fresh is family friendly! Please let us know if there are minors within your group. We are a fully licensed venue operating in accordance with the principles of Responsible Service of Alcohol Laws, which are Law in NSW/QLD. Photo Proof of Age Identification will be required for entry. Patrons may be asked to show legal proof of age at any time. Please note minors must be accompanied by a parent or legal guardian at all times and may not be seated at the bar.

Alexandria: (02) 9259 5691

Bridge Street: (02) 9259 5692

Crows Nest: (02) 8905 9944

Macquarie Street: (02) 9259 5672

Melbourne (The Alfred) 1300 253 733

Potts Point (02) 9259 5650

Walsh Bay (02) 9259 5674

Westfield (02) 8099 7055